



## People Aspects of Business Continuity Management

Training course

STAGE 

### Essential information about the course

Business continuity planning forms an essential part of an organization's tools for maintaining continuity of critical products and services. The focus of this course is to look at the 'people' elements' of business continuity in contrast to 'human resources' elements.

The course explores the key concepts of people and human risk from the standpoint of human resource professionals and risk professionals. This will enable critical thinking around the themes of risk appetite and risk assessment techniques as well as recovery strategies. Business continuity strategies and solutions are introduced as prerequisites for formulating useful continuity plans and plans to recover services through to business as usual (BAU).

You will be encouraged to make links to other disciplines such as health and safety, as well as how to engage with external interested parties, such as the emergency services.

This course combines presentations, as well as individual and team activities designed to establish and cement a practical understanding of the elements of the people aspects of business continuity, enabling you to construct, deploy and validate relevant people strategies and solutions, as well as plans and procedures, on returning to the workplace.

### Our course agenda

<p><b>Day 1</b></p> <ul style="list-style-type: none"><li>• Benefits to you, welcome and introductions</li><li>• Course aim, learning objectives and course structure</li><li>• Refresh: What is business continuity?</li><li>• Risk: Summary principles and practice based on ISO 31000</li><li>• ISO 22330:2018</li><li>• Precursors</li><li>• Preparing to respond</li><li>• Delivering the response</li><li>• People support strategies</li><li>• Communications</li><li>• Managing the impact of travel issues</li><li>• Review and continuous improvement</li></ul>	
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Upon successful completion of your course, you'll receive an internationally recognized BSI certificate

## Make sure the course is right for you

### Who is this course for?

Anyone involved in providing critical services with the interest or responsibility of formulating recovery arrangements following product or service disruption.

Anyone with people in their organization.

What will I learn?	What are the benefits?
<p>You'll have the knowledge to:</p> <ul style="list-style-type: none"><li>• Recognize the concepts behind the people aspects of business continuity</li><li>• Identify any aspects applicable to your own organization or others</li><li>• Develop the response to the people aspects of business continuity</li></ul> <p>You'll have the skills to:</p> <ul style="list-style-type: none"><li>• Prepare to respond to an incident or disruption</li><li>• Develop the recovery and restoration of your organization from a 'people management' perspective</li></ul>	<p>This course will help you:</p> <ul style="list-style-type: none"><li>• Understand the differences between 'people' and 'human resources' parts of a business continuity management system (BCMS)</li><li>• Consider different ways of looking at people risk</li><li>• Consider different strategies and solutions to people risk in an organization</li><li>• Apply the knowledge practically for consideration in the workplace</li></ul>

**Prerequisites** - you are expected to have the following prior knowledge:

There are no formal prerequisites for attending this course, however an understanding of Business Impact Analysis and Business Risk Assessment, as well as Business Continuity Plans, is useful to get most out of this course.

### Why invest in training from BSI?

We want to make sure you have the best learning experience possible. That's why we offer a range of training courses from beginner to expert. We create a positive learning environment so you retain the knowledge and acquire the skills that will continue to be of use beyond the course.

When you attend a BSI training course, our tutors are the best in the business. They're truly passionate about sharing their knowledge and ensuring you learn. Trusted experts with years of hands-on and business experience, they bring the subject matter to life with relevant and contemporary examples to enhance your learning.

Training delivered at your site could be a convenient and cost effective option, especially if you have multiple delegates. Talk to one of our experts to find out more.

### Next steps with the BSI Academy

Want to learn more? You may be interested in:

Business Impact Analysis Training Course  
Crisis Management Training Course  
Business Continuity Plans Training Course

For more information:  
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